



Patient Attendance at North Kessock Dental Practice

We are very much looking forward to caring for your dental needs. In order to continue to function safely it is important for staff and other patients that you follow these guidelines.

Do not be overwhelmed by these changes, they have been put in place for patient safety.

We appreciate your understanding and support.



You will be given an appointment time. Please attend on time and do not be late. If you are early please wait in your car until the time of your appointment. Come to the door at the time of your appointment and you will be let in.



Where possible you should travel to the practice in a private vehicle with no escort. Please attend the practice on your own. (Unless it is a child's appointment or there are special circumstances that have been agreed with our reception staff.)



Upon arrival please be wearing a face mask, on entering reception you should apply the hand sanitiser provided. Please avoid touching the walls and doors.



You will be escorted to the surgery. The clinician and staff will be wearing PPE – it is still us behind the masks! We will then go ahead with your appointment.



The toilet facilities will be closed other than for emergencies. So please brush your teeth and use the bathroom before attending your appointment.



If you or anyone in your household has had Covid -19 symptoms in the last 2 weeks **DO NOT ATTEND** the practice. We will also not be seeing any patients with sneezes or a cough.



Circumstances for shielded patients have now changed. According to the Scottish government those in shielded groups no longer need to do so. Therefore they are free to attend the practice for an appointment. If you have any concerns about attending the practice please contact your GP.



When you leave the dental surgery we will thoroughly disinfect the room and sterilise the instruments in our dedicated decontamination room according to the new infection control guidelines. This will involve 15-20 mins extra time between patients to ensure patient safety.



All payments will be by credit card or debit card only, this is to reduce risk to staff handling cash. We thank you for your understanding.

We hope this information is helpful and hopefully as the risk from COVID 19 reduces we can gradually return to normal practice with normal measures. Unfortunately for now, these are the necessary steps required to enable us to get back to work and help you, our patients.

Thank you from,

ALL THE TEAM @ NORTH KESSOCK DENTAL PRACTICE